

[CRAFTSMANSHIP RATING SYSTEM AND METHOD]

Abstract of Disclosure

A system and method of craftsmanship rating of vehicles includes the steps of receiving customer data relating to craftsmanship for a vehicle and building a component/system database from the collected customer data. The method also includes the steps of rating the vehicle for craftsmanship based on component/system database to obtain an actual rating and setting a target rating for the vehicle based on the actual rating. The method includes the steps of identifying craftsmanship issues that resolve a gap from the actual rating to the target rating. The method further includes the steps of determining whether the identified craftsmanship issues will resolve the gap from the actual rating to the target rating.

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Figures

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